

**UNIVERSITY OF CONNECTICUT
STUDENT HEALTH AND WELLNESS (SHaW)**

234 GLENBROOK ROAD, UNIT 4011, STORRS CT 06269-4011

TAX ID#: **060772160****HOW WE DO BUSINESS**

Student Health and Wellness operates on a "fee for service" model, like a primary care physician's office. Students will be billed for office visits, medical services, radiology services and prescription medications.

PARTICIPATING INSURANCE CARRIERS

Anthem Blue Cross/Blue Shield (and affiliates)	Aetna	Cigna
Connecticut Department of Social Services (DSS/HUSKY)	ConnectiCare	United Healthcare/Oxford
Wellfleet/Cigna (UConn SHIP)	Tricare	CHAMPVA

We will file medical claims directly with the above carriers and will accept payment of the negotiated reasonable and customary reimbursement. Patients are responsible for any copayments, coinsurance or deductible amounts and will be billed via the University fee bill, after insurance processing, which can take 4-8 weeks. **(Please note: if you have an HSA/FSA/Benefits Card to pay for medical services, contact our office at 860.486.9239 once the charges are posted to the fee bill. We can take the payment over the phone and then credit the fee bill.)**

NON-PARTICIPATING INSURANCE CARRIERS

If the student is covered by any carrier other than those listed above, charges for services rendered will be transferred to their university fee bill to be paid to the bursar's office. The student would then be responsible for seeking reimbursement from their insurance carrier directly. Itemized receipts can be found in the student health portal (myHealth.uconn.edu) which requires the student's NET ID and password to access. **(Once logged in to the health portal, navigate to the receipt by clicking on Appt Scheduling > View Appts > Previous > Action > Receipt)**

TO DETERMINE IF OUR PROVIDERS ARE IN-NETWORK WITH YOUR INSURANCE PLAN

Contact your member/customer services and identify our facility as University of Connecticut Student Health and Wellness (Tax ID 06-0772160) and check to see if one of our doctors, **Dr. Joan Gigstad (NPI 1396711222)** is listed as "in-network". We bill under our individual providers, so if Dr. Gigstad is "in-network" with your plan, all of our providers will be "in-network". **(Please note SHaW is a drawing station, and all laboratory services will be billed through Quest Diagnostics. Check with your insurance to be sure Quest is a participating lab. Any bills for laboratory testing will be mailed directly from Quest.)**

RECOMMENDATIONS

A thorough comparison of your other coverage versus the university-sponsored Student Health Insurance Plan (SHIP) is strongly recommended. For students who are enrolled in the SHIP, most services provided to the student at SHaW are covered at 100% with no coverage limitations, copay or deductible. The plan also extends to nationwide services, with in-network providers and no referral, authorization or precertification required. Services received under the SHIP outside of SHaW would be subject to applicable deductible and office visit copay.